Local Transport Plan – Opportunities and Issues Survey



Please note: Deadline for paper copy survey responses is due by Sunday 3rd March.

Return address: LTP4 survey response, Transport Planning, Dorset Council, County Hall, Colliton

Park, Dorchester, DT1 1XJ

Overview

Dorset Council and BCP Council are working together on options to move around Dorset safely, efficiently, and sustainably for years to come. This will be a joint plan, designed and managed by BCP and Dorset Councils using the results of a wide-reaching engagement survey. The Councils are listening to valuable feedback and not making any big decisions at this stage.

This joint plan will set out how transport is delivered to meet some of the demanding challenges facing the area, covering all types of transport, as well as road safety and maintenance. The new plan is needed to ensure we can travel safely and easily, whilst reducing carbon emissions and protecting the landscape that makes BCP and Dorset so special. All this must be done while maintaining economic growth and improving transport choices, accessibility, and experiences for all.

Since the last Local Transport Plan was produced in 2011, a lot has changed. Now is the chance to update our plans to ensure that our transport system meets the expectations of everyone and to identify the most important issues to prioritise future investment. The plan will be designed in line with the government's priorities, including the Net Zero by 2050 target.

The aim of this survey is to understand the different needs of the diverse communities who live and work in Dorset.

Recent research has helped us understand the wider transport related issues and opportunities for the future. We'd now like to understand your views, so our new plan works for everyone.

Why your views matter

The aim of this survey is to understand the different needs of the diverse communities who live and work in Dorset. Recent research has helped us understand the wider transport related issues and opportunities for the future. We'd now like to understand your views, so our new plan works for everyone.

Any information collected will be stored in line with GDPR regulations and the Data Protection Act. Further information on our privacy notice can be found at www.dorsetcouncil.gov.uk/your-council/about-your-council/data-protection/dorset-council-privacy-notice

Introduction

Issues and opportunities have been categorised under three headings. These are People, Place and Activity.

People – means developing a transport system that works for everyone, where transport needs are met in a safe, efficient, and accessible way. It means creating healthy, thriving communities and places to visit by providing genuinely sustainable (i.e., not environmentally damaging, or harmful to future generations) ways to travel so that people's quality of life is enhanced through transport.

Place – means continuing to enhance and protect the unique cultural and natural assets that make Dorset and BCP special. By reducing transport emissions, developing sustainable and accessible infrastructure for all, and improving local air quality.

Activity – means continuing to promote transport-related activities that enhance the local economy and benefit residents, while making sure infrastructure is resilient and the best technologies are used to help achieve the bright and healthy future for BCP and Dorset that we envisage now.

The following sections will present a series of statements about transport-related issues and opportunities under these three themes. Let us know what you think about each statement to help us design a Transport Plan that tackles the real issues that are important to, and experienced by, the people that live, work, and visit the area.

About You

Q1. Are you responding as an individual or on behalf of a business or organisation?
(please select all that apply)
BCP Council resident
Dorset Council resident
A frequent visitor
An infrequent visitor
Working in BCP
Working in Dorset
A business, group, or organisation – please specify below:

Section 1 – People

People who live and work in Dorset and BCP form the diverse local population. These people are directly affected by transport. Getting around safely, efficiently, and sustainably can be key to unlocking travel choice, freedom, and connections for people to enhance their lives. We need to understand the relationship between people and transport to 'get it right' for everyone. This means knowing more about the population than just numbers. It involves identifying the barriers that people experience and why those barriers are there, then forming a plan to improve things. The new Local Transport Plan will feature policies to tackle transport problems that directly relate to the ageing population, car dependency, inequality, and deprivation amongst other things. Please answer these people-themed questions to help create a detailed picture about communities and transport.

People – Transport Issues

Q2. We have identified the following issues with travel within BCP and the Dorset area. To what extent do you agree or disagree with these statements?

PEOPLE: Tr Issues	ransport	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
contribute	ifestyles can e to poorer alth in our ities						
use (e.g., tickets wi accessing	gy hard to , buying ith apps or						
impairme travel cho	or mental ents can limit pices and the people to do vities						
d) Price can transport options	n limit and travel						
e) Feeling u	insafe or le (e.g., poor						

lighting, quiet locations) can discourage public transport use, and walking, cycling and wheeling (using a mobility scooter, wheelchair or similar mobility aid)			
f) Physical barriers can affect how people travel (e.g., inconsiderate parking blocking pavements, a lack of dropped kerbs			
g) Social isolation caused by a lack of travel/transport options, particularly in rural areas, can affect quality of life			
h) Older and more vulnerable people need greater support to manage the mobility challenges they face while travelling			
i) Inadequate transport can act as a barrier to getting to work, education and training			

Q3.	Please list the top three PEOPLE issues that are of most importance, with 1 be	ing
th	ne most important and 3 being the least.	

PEOPLE: Transport Issues	Number ONLY your top 3 choices
Inactive lifestyles can contribute to poorer public health in our communities	
Some people find technology hard to use (e.g. buying tickets with apps or accessing digital travel information)	
Physical or mental impairments can limit travel choices and the ability for people to do daily activities	
Price can limit transport and travel options	
Feeling unsafe or vulnerable (e.g., poor lighting, quiet locations) can discourage public transport use, and walking, cycling and wheeling (using a mobility scooter, wheelchair or similar mobility aid)	
Physical barriers can affect how people travel (e.g., inconsiderate parking blocking pavements, a lack of dropped kerbs)	
Social isolation caused by a lack of travel/transport options, particularly in rural areas, can affect quality of life	
Older and more vulnerable people need greater support to manage the mobility challenges they face while travelling	
Inadequate transport can act as a barrier to getting to work, education and training	

People – Transport Opportunities

Q4. We have identified the following travel opportunities within BCP and Dorset under the PEOPLE theme. To what extent do you agree with these statements?

Theme: PEOPLE Transport opportunities	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
 a) Increasing travel choices to enable people to travel more easily, sustainably and safely. 						
b) Encourage active travel, like walking, cycling and						

	wheeling (using a mobility scooter, wheelchair or similar mobility aid) for short trips to improve public health and air quality.			
c)	Major life changes (e.g. moving house or changing job) can lead to people rethinking their travel choices			
d)	Improving public transport (e.g. quality, price, and availability) can make bus and train travel a genuine alternative			
e)	Making it easier to use more than one form of transport (e.g. transport hubs where more than one type of transport is available in one place and simpler ways to pay)			
f)	The flexibility and convenience that car ownership offers makes it an attractive option			
g)	Promotion of Zero Emission Vehicles (ZEVs) to increase their use can reduce emissions in the area			
h)	Making travel information more accessible and easier to understand can help people use different forms of travel			
i)	New technologies and services (e.g. 'dial a ride') could improve rural mobility and social interaction.			

Q5. Please list the top three PEOPLE opportunities that are of most importance, with 1 being the most important and 3 being the least.

Increasing travel choices to enable people to travel more easily, sustainably and safely. Encourage active travel, like walking, cycling and wheeling (using a mobility scooter, wheelchair or similar mobility aid) for short trips to improve public health and air quality. Major life changes (e.g., moving house or changing job) can lead to people rethinking their travel choices Improving public transport (e.g. quality, price, and availability) can make bus	
scooter, wheelchair or similar mobility aid) for short trips to improve public health and air quality. Major life changes (e.g., moving house or changing job) can lead to people rethinking their travel choices	
rethinking their travel choices	
Improving public transport (e.g. quality, price, and availability) can make bus	
and train travel a genuine alternative	
Making it easier to use more than one form of transport (e.g. transport hubs where more than one type of transport is available in one place and simpler ways to pay)	
The flexibility and convenience that car ownership offers makes it an attractive option	
Promotion of Zero Emission Vehicles (ZEVs) to increase their use can reduce emissions in the area	
Making travel information more accessible and easier to understand can help people use different forms of travel	
New technologies and services (e.g., 'dial a ride') could improve rural mobility and social interaction.	
Q6. If you would like to comment on any of the ISSUES or OPPORTUNIT PEOPLE theme, or any that are not listed, please express your views b	

Section 2 - Place

Place in the context of the Local Transport Plan refers to the diverse settings in which transport-related activities happen, and where the people who use transport services spend their time. Dorset and BCP are places that experience varied and changing landscapes across rural, coastal, and urban areas characterised by unique features. These features pose challenges which affect the way transport is delivered across the area. Environmental influences and weather events test the resilience of infrastructure in our places. Local communities rely heavily on transport to remain connected in many ways so it is important to understand the relationships between people and the places around them. The Local Transport Plan will be able to offer solutions to the problems highlighted across Dorset and BCP below. Please answer the Place-themed questions of the survey to provide your views on place-based issues and opportunities.

Place - Transport Issues

Q7. We have identified the following issues with travel within BCP and Dorset under the PLACE theme. To what extent do you agree with these statements?

Tł	neme: PLACE	Strongly	Agree	Neither	Disagree	Strongly	Don't
Tr	ansport issues	agree		agree nor disagree		disagree	know
a)	Places with no public transport experience poor accessibility and limited travel options						
b)	Congestion is a problem in urban areas and impacts on local air quality						
c)	Some areas lack safe and continuous active travel routes for walking, cycling and wheeling (using a mobility scooter, wheelchair or similar mobility aid)						
d)	In rural areas, cost effective public transport that meets communities' needs can be difficult to access						

e)	There aren't enough places to charge or refuel Zero Emission Vehicles (e.g., electric or hydrogen)			
f)	Mobile and broadband connectivity in rural areas can limit the digital services that can be accessed (e.g., bus timetables and digital tickets)			
g)	The impacts of more frequent weather events (e.g., flooding) will increase disruption to transport and travel			
h)	Connections by road and rail are poor between the South Coast and areas like Bristol and the Midlands			
i)	Rail stations are poorly connected to town centres and where people live, and can be inaccessible due to a lack of step free access			
j)	Workplaces can lack onsite facilities, discouraging active travel (including walking and cycling) to and from work			

Place: Transport issues	Number ONLY your top 3 choices
Places with no public transport experience poor accessibility and limited travel options	
Congestion is a problem in urban areas and impacts on local air quality	
Some areas lack safe and continuous active travel routes for walking, cycling and wheeling (using a mobility scooter, wheelchair or similar mobility aid)	
In rural areas, cost effective public transport that meets communities' needs can be difficult to access	
There aren't enough places to charge or refuel Zero Emission Vehicles (e.g., electric or hydrogen)	
Mobile and broadband connectivity in rural areas can limit the digital services that can be accessed (e.g., bus timetables and digital tickets)	
The impacts of more frequent weather events (e.g., flooding) will increase disruption to transport and travel	
Connections by road and rail are poor between the South Coast and areas like Bristol and the Midlands	
Rail stations are poorly connected to town centres and where people live, and can be inaccessible due to a lack of step free access	
Workplaces can lack on-site facilities, discouraging active travel (including walking and cycling) to and from work	

Q9. We have identified the following travel opportunities within BCP and Dorset under the PLACE theme. To what extent do you agree with these statements?

Theme: PLACE	Strongly	Agree	Neither	Disagree	Strongly	Don't
Transport opportunities	agree		agree		disagree	know
			nor			
			disagree			
a) Increasing the availability						
of charging and						
refuelling facilities for						

	Zero Emission Vehicles to encourage their use (e.g., electric and hydrogen)			
b)	Joining up plans for new residential and employment developments with transport to ensure they are well connected and accessible			
c)	Improve the quality and availability of public transport to promote positive social, economic, and environmental change			
d)	Substituting the need to travel by providing accessible and functional digital services (i.e. using the internet to access public services and purchase goods online)			
e)	Reducing road traffic to make urban environments better places for walking, cycling and wheeling (using a mobility scooter, wheelchair or similar mobility aid)			
f)	Reducing road traffic to lower emissions, and improve air quality and public health			
g)	Alternative ways to transport freight (e.g., more rail freight, and new technologies like drones) can free up the local road network and reduce related emissions			

h)	More direct and continuous walking, cycling and wheeling routes (using a mobility scooter, wheelchair or similar mobility aid) to make active travel a genuine choice for shorter journeys			
i)	Improve the public transport links between rural and urban areas to make places more accessible without having to drive			

Q10. Please list the top three PLACE opportunities that are of most importance, with 1 being the most important and 3 being the least.

Place: Transport opportunities	Number ONLY your top 3 choices
Increasing the availability of charging and refuelling facilities for Zero Emission Vehicles to encourage their use (e.g., electric and hydrogen)	
Joining up plans for new residential and employment developments with transport to ensure they are well connected and accessible	
Improve the quality and availability of public transport to promote positive social, economic, and environmental change	
Substituting the need to travel by providing accessible and functional digital services (i.e. using the internet to access public services and purchase goods online)	
Reducing road traffic to make urban environments better places for walking, cycling and wheeling (using a mobility scooter, wheelchair or similar mobility aid)	
Reducing road traffic to lower emissions, and improve air quality and public health	
Alternative ways to transport freight (e.g., more rail freight, and new technologies like drones) can free up the local road network and reduce related emissions	

More direct and continu mobility scooter, wheeld	_			•	•		
genuine choice for shor			ty alu) to m	ake active ti	avera		
Improve the public transplaces more accessible	sport links b	etween ru		an areas to	make		
Q11. If you would like PLACE theme, or a							the
Section 3 – Activ	ity						
Transport-related activitic daily lives. Whether this transport or infrastructur inclusive, and appropriate activities and social interactivities they undertake Please answer the questices present issues and opposite the p	is commutire is used by te. This ther raction so unition is paramoutions under	ng, walkir / everyon ne spans nderstand int to ach the Activ	ng to the short e every day active many active ding how trace ieving thriving the to	op, or picking. Access to ities, includinsport caning, success tell us what	g up children transport muing tourism, e improve peop ful and healtl	. Some form st be safe, economic ble's lives by ny communit	the
Activity – Transp							
Q12. We have identification ACTIVITY theme. To		_				orset under	the
Theme: ACTIVITY	Strongly	Agree	Neither	Disagree	Strongly	Don't	
Transport issues	agree		agree nor disagree		disagree	know	
a) Commuting to							
work and travel to							

school by car

causes

	congestion within our towns			
b)	The COVID-19 pandemic has resulted in fewer people using public transport affecting the ability to keep services at previous levels			
c)	Transport barriers such as cost, accessibility and lack of information can result in social isolation			
d)	At busy times (e.g., rush hours 08:00 – 09:00, 17:00 – 18:00, and school holidays) travel times can be long and unpredictable			
e)	Many jobs require frequent business travel and it is challenging to find alternatives to using a car			
f)	Free parking at retail parks encourages car use for activities like out-of-town shopping			
g)	Convenient car parking in town centres and coastal locations makes car travel			

	more attractive than using public				
	transport				
h)	Seasonal tourism causes road congestion because most visitors arrive by car				
i)	Increases in online shopping has led to more delivery vehicles on the local road network				
j)	Shift workers hours do not match public transport timetables				

Q13. Please list the top three ACTIVITY issues that are of most importance, with 1 being the most important and 3 being the least.

Activity: Transport issues	Number ONLY your top 3 choices
Commuting to work and travel to school by car causes congestion within our towns	
The COVID-19 pandemic has resulted in fewer people using public transport affecting the ability to keep services at previous levels	
Transport barriers such as cost, accessibility and lack of information can result in social isolation	
At busy times (e.g., rush hours 08:00 – 09:00, 17:00 – 18:00, and school holidays) travel times can be long and unpredictable	
Many jobs require frequent business travel and it is challenging to find alternatives to using a car	
Free parking at retail parks encourages car use for activities like out-of-town shopping	

Convenient car parking in town centres and coastal locations makes car travel more attractive than using public transport	
Seasonal tourism causes road congestion because most visitors arrive by car	
Increases in online shopping has led to more delivery vehicles on the local road network	
Shift workers hours do not match public transport timetables	

Activity – Transport Opportunities

Q14. We have identified the following travel opportunities within BCP and Dorset under the ACTIVITY theme. To what extent do you agree with these statements?

Theme: ACTIVITY Transport opportunities	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
a) Increasing travel choices (e.g., public transport, walking, cycling, wheeling, and car sharing) can offer alternative ways to commute and benefit the environment						
b) Short car trips have the greatest potential to be replaced by active forms of travel (walking, cycling, and wheeling) and public transport						
c) Healthy and active sections of the community are most likely to adopt new travel behaviours						

							Num	ber
15. Please list the top being the most impo				s th	at are of r	nost i	import	ance,
g) Reduce road deaths and injuries by developing a safer road system								
pupils feel safe and confident to walk, cycle or wheel (using a mobility scooter, wheelchair or similar mobility aid) to school								
e) Encouraging visitors to use sustainable low carbon forms of transport f) Making school								
technologies to improve travel information and services (e.g., real-time information, mobile/contactless payments)								

Activity: Transport opportunities	ONLY your top 3 choices
Increasing travel choices (e.g., public transport, walking, cycling, wheeling, and car sharing) can offer alternative ways to commute and benefit the environment	
Short car trips have the greatest potential to be replaced by active forms of travel (walking, cycling, and wheeling) and public transport	
Healthy and active sections of the community are most likely to adopt new travel behaviours	

Maximising digital technologies to improve travel information and services (e.g., real-time information, mobile/contactless payments)	
Encouraging visitors to use sustainable low carbon forms of transport	
Making school pupils feel safe and confident to walk, cycle or wheel (using a mobility scooter, wheelchair or similar mobility aid) to school	
Reduce road deaths and injuries by developing a safer road system	
Q16. If you would like to comment on any of the ISSUES or OPPORTUN ACTIVITY theme, or any that were not listed, please express your vie	
Q17. Finally, please can you tell us of any good examples where you the has been done well.	nink that transport
Further research – can you help?	
Q18. Would you like to take part in an online focus group to further exp covered within this survey? (Select one option only)	olore the issues
☐ Yes ☐ No	
If yes, please provide a contact email address	

About You - additional details

This section is optional. We use it to collect diversity information. This helps to ensure any changes do not unfairly impact specific sectors of the community. It also helps to make sure our survey response comes from a representative sample of residents.

Q19. Please tell us your full postco views from residents in different	•	o us understand if there are	different
	urouo.		
Q20. If you are answering on beha like to attend a briefing session f opportunities, please select YES (Select one option only)	or more detailed	discussion around the iss	ues and
Yes No			
Q21. Are you aged:			
(Select one option only)			
Under 16 55 - 64	years		
16 - 24 years 65 -74	vears		
	•		
☐ 25 - 34 years ☐ 75 - 84	years		
35 - 44 years	ars		
45 - 54 years Prefer	not to say		
Q22. What is your sex?			
(Select one option only)			
Female Ma	le	Prefer not to say	
Q23. Is the gender you identify with	ı the same as yo	ur sex registered at birth?	
(Select one option only)			
∐ Yes	se write in gender	identity in space below	
Prefer not to say			

Q24. The Equality Act 2010 describes a person as disabled if they have a longstanding physical or mental condition that has lasted or is likely to last 12 months; and this condition has a substantial adverse effect on their ability to carry out normal day-to-day activities. People with some conditions (cancer, multiple sclerosis, and HIV/AIDS for example) are considered to be disabled from the point that they are diagnosed. Do you consider yourself to be disabled as set out in the Equality Act 2010?
Yes No Prefer not to say
Please only answer Q25 if you selected 'yes' at Q24, otherwise skip to Q26.
Q25. At the previous question you stated you consider yourself to have a disability. Please state the type of disability which applies to you. Please select all that apply.
Hearing (e.g. deaf, partially deaf or hard of hearing)
☐ Visual impairment (such as blind or fractional / partial sight) <i>Does not include people whose visual impairment can be corrected by glasses / contact lenses)</i>
Speech (impairments that cause communication problems)
☐ Mobility (such as wheelchair user, artificial lower limb(s), rheumatism or arthritis, need fo walking aids)
Reduced physical capacity (such as inability to lift, carry or otherwise move everyday objects, debilitating pain, lack of strength, breath, energy or stamina, angina or diabetes)
Physical co-ordination (such as problems with manual dexterity, muscular control, cerebral palsy)
\square Difficulty learning or concentrating or remembering
Social or behavioural issues (e.g. due to neuro diverse conditions such as Autism, Attention Deficit Disorder or Asperger's Syndrome)
Mental illness (substantial and lasting more than a year, such as severe depression or psychosis)
Long Term progressive condition (such as cancer, MS, HIV)
Other disability (please specify below)
☐ Prefer not to say

If you prefer to use another term, please write it in:

Q26. What is your ethnic group?	
(Select one option only)	
White: British	☐ Mixed: White and Black Caribbean
White: Irish	
☐ White: Gypsy	└── Mixed: White and Black African
☐ White: Irish Traveller	☐ Mixed: White and Asian
☐ White: Other	
☐ Mixed: Other	Asian or Asian British: Other
Asian or Asian British: Indian	Black or Black British
Asian or Asian British:	Arab
Pakistan	Other ethnic group
☐ Asian or Asian British: Chinese	
Prefer not to say	
Other, please specify:	
Q27. What is your religion or belief?	
Buddhist	
Christian (including Church of England, C Christian denominations)	Catholic, Protestant and all other
Hindu	
Jewish	
☐ Muslim	
Sikh	
☐ No religion	

Any other religion or belief (please specify below if you
☐ Prefer not to say
Other please specify here:
Q28. What is your sexual orientation?
Q20. What is your sexual orientation:
Straight/ heterosexual
Gay or lesbian
Asexual
Bisexual
Other (please specify if you wish)
Prefer not to say
Other please specify here:
Q29. Have you previously served in the UK Armed Forces?
Yes, previously served in Regular Armed Forces
Yes, previously served in Reserve Armed Forces
□No
Prefer not to say
Q30. Are you currently pregnant or have you been pregnant in the last year?
□Yes
□ No
☐ Prefer not to say

We appreciate your thoughts on the Local Transport Plan. Thank you for your time and contribution to this questionnaire.