

# Local Transport Plan – Opportunities and Issues Survey



**Please note:** Deadline for paper copy survey responses is due by **Sunday 3rd March.**

**Return address:** LTP4 survey response, Transport Planning, Dorset Council, County Hall, Colliton Park, Dorchester, DT1 1XJ

## Overview

Dorset Council and BCP Council are working together on options to move around Dorset safely, efficiently, and sustainably for years to come. This will be a joint plan, designed and managed by BCP and Dorset Councils using the results of a wide-reaching engagement survey. The Councils are listening to valuable feedback and not making any big decisions at this stage.

This joint plan will set out how transport is delivered to meet some of the demanding challenges facing the area, covering all types of transport, as well as road safety and maintenance. The new plan is needed to ensure we can travel safely and easily, whilst reducing carbon emissions and protecting the landscape that makes BCP and Dorset so special. All this must be done while maintaining economic growth and improving transport choices, accessibility, and experiences for all.

Since the last Local Transport Plan was produced in 2011, a lot has changed. Now is the chance to update our plans to ensure that our transport system meets the expectations of everyone and to identify the most important issues to prioritise future investment. The plan will be designed in line with the government's priorities, including the Net Zero by 2050 target.

The aim of this survey is to understand the different needs of the diverse communities who live and work in Dorset.

Recent research has helped us understand the wider transport related issues and opportunities for the future. We'd now like to understand your views, so our new plan works for everyone.

## Why your views matter

The aim of this survey is to understand the different needs of the diverse communities who live and work in Dorset. Recent research has helped us understand the wider transport related issues and opportunities for the future. We'd now like to understand your views, so our new plan works for everyone.

Any information collected will be stored in line with GDPR regulations and the Data Protection Act. Further information on our privacy notice can be found at [www.dorsetcouncil.gov.uk/your-council/about-your-council/data-protection/dorset-council-privacy-notice](http://www.dorsetcouncil.gov.uk/your-council/about-your-council/data-protection/dorset-council-privacy-notice)

## Introduction

Issues and opportunities have been categorised under three headings. These are People, Place and Activity.

**People** – means developing a transport system that works for everyone, where transport needs are met in a safe, efficient, and accessible way. It means creating healthy, thriving communities and places to visit by providing genuinely sustainable (i.e., not environmentally damaging, or harmful to future generations) ways to travel so that people's quality of life is enhanced through transport.

**Place** – means continuing to enhance and protect the unique cultural and natural assets that make Dorset and BCP special. By reducing transport emissions, developing sustainable and accessible infrastructure for all, and improving local air quality.

**Activity** – means continuing to promote transport-related activities that enhance the local economy and benefit residents, while making sure infrastructure is resilient and the best technologies are used to help achieve the bright and healthy future for BCP and Dorset that we envisage now.

The following sections will present a series of statements about transport-related issues and opportunities under these three themes. Let us know what you think about each statement to help us design a Transport Plan that tackles the real issues that are important to, and experienced by, the people that live, work, and visit the area.

## About You

### Q1. Are you responding as an individual or on behalf of a business or organisation?

(please select **all** that apply)

BCP Council resident

Dorset Council resident

A frequent visitor

An infrequent visitor

Working in BCP

Working in Dorset

A business, group, or organisation – please specify below:



lighting, quiet locations) can discourage public transport use, and walking, cycling and wheeling (using a mobility scooter, wheelchair or similar mobility aid)						
f) Physical barriers can affect how people travel (e.g., inconsiderate parking blocking pavements, a lack of dropped kerbs)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g) Social isolation caused by a lack of travel/transport options, particularly in rural areas, can affect quality of life	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h) Older and more vulnerable people need greater support to manage the mobility challenges they face while travelling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i) Inadequate transport can act as a barrier to getting to work, education and training	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>





**Q5. Please list the top three PEOPLE opportunities that are of most importance, with 1 being the most important and 3 being the least.**

People: Transport opportunities	Number ONLY your top 3 choices
Increasing travel choices to enable people to travel more easily, sustainably and safely.	<input type="checkbox"/>
Encourage active travel, like walking, cycling and wheeling (using a mobility scooter, wheelchair or similar mobility aid) for short trips to improve public health and air quality.	<input type="checkbox"/>
Major life changes (e.g., moving house or changing job) can lead to people rethinking their travel choices	<input type="checkbox"/>
Improving public transport (e.g. quality, price, and availability) can make bus and train travel a genuine alternative	<input type="checkbox"/>
Making it easier to use more than one form of transport (e.g. transport hubs where more than one type of transport is available in one place and simpler ways to pay)	<input type="checkbox"/>
The flexibility and convenience that car ownership offers makes it an attractive option	<input type="checkbox"/>
Promotion of Zero Emission Vehicles (ZEVs) to increase their use can reduce emissions in the area	<input type="checkbox"/>
Making travel information more accessible and easier to understand can help people use different forms of travel	<input type="checkbox"/>
New technologies and services (e.g., 'dial a ride') could improve rural mobility and social interaction.	<input type="checkbox"/>

**Q6. If you would like to comment on any of the ISSUES or OPPORTUNITIES under the PEOPLE theme, or any that are not listed, please express your views below.**











h) More direct and continuous walking, cycling and wheeling routes (using a mobility scooter, wheelchair or similar mobility aid) to make active travel a genuine choice for shorter journeys	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i) Improve the public transport links between rural and urban areas to make places more accessible without having to drive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q10. Please list the top three PLACE opportunities that are of most importance, with 1 being the most important and 3 being the least.**

<b>Place: Transport opportunities</b>	<b>Number ONLY your top 3 choices</b>
Increasing the availability of charging and refuelling facilities for Zero Emission Vehicles to encourage their use (e.g., electric and hydrogen)	<input type="checkbox"/>
Joining up plans for new residential and employment developments with transport to ensure they are well connected and accessible	<input type="checkbox"/>
Improve the quality and availability of public transport to promote positive social, economic, and environmental change	<input type="checkbox"/>
Substituting the need to travel by providing accessible and functional digital services (i.e. using the internet to access public services and purchase goods online)	<input type="checkbox"/>
Reducing road traffic to make urban environments better places for walking, cycling and wheeling (using a mobility scooter, wheelchair or similar mobility aid)	<input type="checkbox"/>
Reducing road traffic to lower emissions, and improve air quality and public health	<input type="checkbox"/>
Alternative ways to transport freight (e.g., more rail freight, and new technologies like drones) can free up the local road network and reduce related emissions	<input type="checkbox"/>





more attractive than using public transport						
h) Seasonal tourism causes road congestion because most visitors arrive by car	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i) Increases in online shopping has led to more delivery vehicles on the local road network	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j) Shift workers hours do not match public transport timetables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q13. Please list the top three ACTIVITY issues that are of most importance, with 1 being the most important and 3 being the least.**

<b>Activity: Transport issues</b>	<b>Number ONLY your top 3 choices</b>
Commuting to work and travel to school by car causes congestion within our towns	<input type="checkbox"/>
The COVID-19 pandemic has resulted in fewer people using public transport affecting the ability to keep services at previous levels	<input type="checkbox"/>
Transport barriers such as cost, accessibility and lack of information can result in social isolation	<input type="checkbox"/>
At busy times (e.g., rush hours 08:00 – 09:00, 17:00 – 18:00, and school holidays) travel times can be long and unpredictable	<input type="checkbox"/>
Many jobs require frequent business travel and it is challenging to find alternatives to using a car	<input type="checkbox"/>
Free parking at retail parks encourages car use for activities like out-of-town shopping	<input type="checkbox"/>





d) Maximising digital technologies to improve travel information and services (e.g., real-time information, mobile/contactless payments)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) Encouraging visitors to use sustainable low carbon forms of transport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f) Making school pupils feel safe and confident to walk, cycle or wheel (using a mobility scooter, wheelchair or similar mobility aid) to school	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g) Reduce road deaths and injuries by developing a safer road system	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q15. Please list the top three ACTIVITY opportunities that are of most importance, with 1 being the most important and 3 being the least.**

<b>Activity: Transport opportunities</b>	<b>Number ONLY your top 3 choices</b>
Increasing travel choices (e.g., public transport, walking, cycling, wheeling, and car sharing) can offer alternative ways to commute and benefit the environment	<input type="checkbox"/>
Short car trips have the greatest potential to be replaced by active forms of travel (walking, cycling, and wheeling) and public transport	<input type="checkbox"/>
Healthy and active sections of the community are most likely to adopt new travel behaviours	<input type="checkbox"/>

Maximising digital technologies to improve travel information and services (e.g., real-time information, mobile/contactless payments)	<input type="checkbox"/>
Encouraging visitors to use sustainable low carbon forms of transport	<input type="checkbox"/>
Making school pupils feel safe and confident to walk, cycle or wheel (using a mobility scooter, wheelchair or similar mobility aid) to school	<input type="checkbox"/>
Reduce road deaths and injuries by developing a safer road system	<input type="checkbox"/>

**Q16. If you would like to comment on any of the ISSUES or OPPORTUNITIES under the ACTIVITY theme, or any that were not listed, please express your views below.**

**Q17. Finally, please can you tell us of any good examples where you think that transport has been done well.**

### **Further research – can you help?**

**Q18. Would you like to take part in an online focus group to further explore the issues covered within this survey? (Select one option only)**

Yes       No

If yes, please provide a contact email address

## About You – additional details

This section is optional. We use it to collect diversity information. This helps to ensure any changes do not unfairly impact specific sectors of the community. It also helps to make sure our survey response comes from a representative sample of residents.

**Q19. Please tell us your full postcode. This will help us understand if there are different views from residents in different areas.**

**Q20. If you are answering on behalf of an organisation or stakeholder group and would like to attend a briefing session for more detailed discussion around the issues and opportunities, please select YES below and you will receive more information.**

(Select one option only)

Yes       No

**Q21. Are you aged:**

(Select one option only)

- |  |  |
|--|--|
| <input type="checkbox"/> Under 16      | <input type="checkbox"/> 55 - 64 years     |
| <input type="checkbox"/> 16 - 24 years | <input type="checkbox"/> 65 -74 years      |
| <input type="checkbox"/> 25 - 34 years | <input type="checkbox"/> 75 - 84 years     |
| <input type="checkbox"/> 35 - 44 years | <input type="checkbox"/> 85+ years         |
| <input type="checkbox"/> 45 - 54 years | <input type="checkbox"/> Prefer not to say |

**Q22. What is your sex?**

(Select one option only)

Female       Male       Prefer not to say

**Q23. Is the gender you identify with the same as your sex registered at birth?**

(Select one option only)

- Yes       No, please write in gender identity in space below  
 Prefer not to say

**Q24. The Equality Act 2010 describes a person as disabled if they have a longstanding physical or mental condition that has lasted or is likely to last 12 months; and this condition has a substantial adverse effect on their ability to carry out normal day-to-day activities. People with some conditions (cancer, multiple sclerosis, and HIV/AIDS for example) are considered to be disabled from the point that they are diagnosed. Do you consider yourself to be disabled as set out in the Equality Act 2010?**

- Yes       No       Prefer not to say

**Please only answer Q25 if you selected 'yes' at Q24, otherwise skip to Q26.**

**Q25. At the previous question you stated you consider yourself to have a disability. Please state the type of disability which applies to you.**

Please select all that apply.

- Hearing** (e.g. deaf, partially deaf or hard of hearing)
- Visual impairment** (such as blind or fractional / partial sight) *Does not include people whose visual impairment can be corrected by glasses / contact lenses*
- Speech** (impairments that cause communication problems)
- Mobility** (such as wheelchair user, artificial lower limb(s), rheumatism or arthritis, need for walking aids)
- Reduced physical capacity** (such as inability to lift, carry or otherwise move everyday objects, debilitating pain, lack of strength, breath, energy or stamina, angina or diabetes)
- Physical co-ordination** (such as problems with manual dexterity, muscular control, cerebral palsy)
- Difficulty learning or concentrating or remembering**
- Social or behavioural issues** (e.g. due to neuro diverse conditions such as Autism, Attention Deficit Disorder or Asperger's Syndrome)
- Mental illness** (substantial and lasting more than a year, such as severe depression or psychosis)
- Long Term progressive condition** (such as cancer, MS, HIV)
- Other disability** (please specify below)
- Prefer not to say**

If you prefer to use another term, please write it in:

**Q26. What is your ethnic group?**

(Select one option only)

- |   |   |
|---|---|
| <input type="checkbox"/> White: British                   | <input type="checkbox"/> Mixed: White and Black Caribbean |
| <input type="checkbox"/> White: Irish                     | <input type="checkbox"/> Mixed: White and Black African   |
| <input type="checkbox"/> White: Gypsy                     | <input type="checkbox"/> Mixed: White and Asian           |
| <input type="checkbox"/> White: Irish Traveller           |   |
| <input type="checkbox"/> White: Other                     | <input type="checkbox"/> Asian or Asian British: Other    |
| <input type="checkbox"/> Mixed: Other                     | <input type="checkbox"/> Black or Black British           |
| <input type="checkbox"/> Asian or Asian British: Indian   | <input type="checkbox"/> Arab                             |
| <input type="checkbox"/> Asian or Asian British: Pakistan | <input type="checkbox"/> Other ethnic group               |
| <input type="checkbox"/> Asian or Asian British: Chinese  |   |
| <input type="checkbox"/> Prefer not to say                |   |

Other, please specify:

\_\_\_\_\_

**Q27. What is your religion or belief?**

- Buddhist
- Christian (including Church of England, Catholic, Protestant and all other Christian denominations)
- Hindu
- Jewish
- Muslim
- Sikh
- No religion

- Any other religion or belief (please specify below if you
- Prefer not to say

Other please specify here: \_\_\_\_\_

**Q28. What is your sexual orientation?**

- Straight/ heterosexual
- Gay or lesbian
- Asexual
- Bisexual
- Other (please specify if you wish)
- Prefer not to say

Other please specify here:

**Q29. Have you previously served in the UK Armed Forces?**

- Yes, previously served in Regular Armed Forces
- Yes, previously served in Reserve Armed Forces
- No
- Prefer not to say

**Q30. Are you currently pregnant or have you been pregnant in the last year?**

- Yes
- No
- Prefer not to say

**We appreciate your thoughts on the Local Transport Plan. Thank you for your time and contribution to this questionnaire.**

